

Bureau of Health Care Quality & Compliance

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: NVN2273HIC	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 12/11/2008
NAME OF PROVIDER OR SUPPLIER TWIN HEARTS OF MARY HOME CARE		STREET ADDRESS, CITY, STATE, ZIP CODE 5501 MORNINGSTAR COURT RENO, NV 89523		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
H 000	<p>Initial Comment</p> <p>This Statement of Deficiencies was generated as a result of a Complaint Investigation started in your facility on 11/19/08 and completed on 12/11/08.</p> <p>This State Licensure survey was conducted by authority of NAC 449, Homes for Individual Residential Care, adopted by the State Board of Health on November 29, 1999.</p> <p>The findings and conclusions of any investigation by the Health Division shall not be construed as prohibiting any criminal or civil investigations, actions or other claims for relief that may be available to any party under applicable federal, state or local laws.</p> <p>The census at the time of the survey was two.</p> <p>Complaint NV00019889 was substantiated . See Tag H0015.</p>	H 000		
H 015	<p>Director Duties-Provide for Resident Needs</p> <p>NAC 449.15523 Director: Duties. (NRS 449.249) The director of a home shall: 3. Ensure that the residents of the home: (b) Receive: (1) The personal care they require;</p> <p>This Regulation is not met as evidenced by: Based on home health agency record reviews and interviews from 11/19/08 to 12/11/08, the</p>	H 015		

If deficiencies are cited, an approved plan of correction must be returned within 10 days after receipt of this statement of deficiencies.

TITLE

(X6) DATE

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

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H 015	Continued From page 1 facility did not follow post surgical instructions for 1 of 2 residents (Resident # 1).	H 015			

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